



Business Risk and Resilience Capabilities

Navigating non-financial risk to build resilience and achieve strategic goals

Amstelveen

Who we are

We support organisations to improve how they manage non-financial risks to protect organisational value

Amstelveen is a leading risk and compliance consulting firm with deep experience across business risk and resilience. We support organisations to design and uplift operational risk frameworks, identify critical operations and third-party dependencies, assess business impacts and interdependencies, define tolerance settings, and strengthen governance, reporting and escalation pathways aligned to standards such as APRA CPS 230 and ISO 22301.

We combine strategic risk insight, regulatory knowledge and hands-on delivery capability to support organisations in embedding practical and scalable risk practices across the business. Our approach ensures that risk frameworks are not

only designed effectively but are also embedded and operating consistently in practice.

We partner with Boards, Executives, Risk functions, Internal Audit and business leaders to strengthen oversight across critical operations, third-party dependencies and enterprise-wide decision making. This includes improving alignment between risk, compliance and business functions to support effective governance and accountability.

Through improved reporting, data driven insights and integrated assurance, we enhance risk transparency and support more proactive, resilient risk management.

“We combine strategic insight, regulatory awareness, and practical delivery capability.”

Safeguarding against disruptions, financial loss and operational failures



Strategic Risk

- Risk appetite and strategy alignment
- Scenario and stress testing
- Strategic risk assessment and governance



Operational Risk

- Operational risk framework design and uplift
- RCSA execution and uplift
- Issue, incident and control management



Business Continuity Management

- BCM frameworks uplift
- BIA and critical operations
- Scenario testing and crisis simulation



Third-Party Risk Management

- TPRM frameworks and governance
- Vendor due diligence
- Monitoring and supply chain risk



Risk in Change

- Delivery and delivered risk assessment and readiness
- Transition assurance
- Post implementation review and validation

Our service offering

Delivering solutions designed to protect daily operations, financial health and long-term resilience in a volatile market

At Amstelveen, we understand that business risk and resilience are two sides of the same coin. Organisations need to understand what could go wrong while also preparing to respond and adapt effectively when disruption occurs. Together, they form a strategic framework that protects an organisation's daily operations, financial health and long-term sustainability in a volatile market.

Our team comprises experienced risk and resilience professionals, including ISO 22301 certified specialists, who help organisations transform reactive crisis management into proactive, structured approaches that protect assets and ensure the continuity and recovery of operations. We are independent experts who identify vulnerabilities and design practical strategies to strengthen resilience and withstand business disruption.



Strategic Risk

We support organisations to identify and manage emerging risks impacting strategy and operations. Through horizon scanning and scenario analysis, we assess geopolitical shifts, technology disruption and regulatory change, embedding risk into strategic planning and governance to align growth with risk appetite and strengthen decision making.



Operational Risk

We partner with Boards, Executives, and frontline risk owners to embed practical risk management into daily operations. This includes designing risk appetite statements, developing risk control libraries and strengthening incident responses to position operational risk as a strategic capability that protects business value and supports sustainable growth.



Business Continuity Management

We manage end-to-end BCM uplift programs, including assessment of existing capabilities, execution of Business Impact Analysis (BIA), development of tailored Business Continuity Plans (BCPs) and facilitation of crisis simulation exercises. This enables organisations to enhance preparedness, respond effectively to disruptions and strengthen resilience.



Third-Party Risk Management

We design and implement third-party risk management frameworks to strengthen governance and manage supply chain risk. This includes vendor due diligence, ongoing assessments and supply chain mapping and concentration analysis, improving visibility across the vendor ecosystem and supporting risk informed decision making and regulatory alignment.



Risk in Change

We support organisations in managing risk throughout major change initiatives by conducting delivery and delivered risk assessments, business readiness and transition assurance, and post-implementation reviews to assess outcomes and risk effectiveness, helping clients deliver change with confidence.



Augmented Risk and Resilience Support

We provide experienced professionals to strengthen and scale risk and resilience capabilities, supporting both short-term projects and longer-term initiatives to deliver sustained outcomes.

Contact us

Get in touch for any questions, or if you'd like to discuss working together



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Poppy leads Amstelveen's Business Risk & Resilience Practice.

Poppy is a C-level executive with nearly 30 years' experience leading large-scale enterprise transformations across financial services and critical infrastructure. This includes business continuity management planning, encompassing third-party suppliers, systems and processes. Poppy has deep experience in establishing enterprise-wide BCM strategies and has led responses to multiple crisis events, including cyberattacks and significant critical operational disruptions.

Poppy holds a Bachelor of Economics from La Trobe University and a Bachelor of Commerce (Honours) from Deakin University, with early foundations in economics and M&A consulting.

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